



COVID-19 is forcing your employees to choose between work and family.

Cariloop supports your employees with backup care, childcare and more so they don't have to stop working to care for family.

COVID-19 has made it abundantly clear that caregiving is not specific to elders but includes children, as well. Our Care Coaches understand that counties and cities have varying regulations for backup care and will customize solutions for each of your employee's needs and location. We're already supporting many of our customers with this need and have learned much in how to navigate this stressful issue.

Many people working across the country are having to choose between work and family right now. With Cariloop your employees can balance both and avoid having to make that difficult choice.

Some things we can help with:

- ♥ Daycares
- ♥ Nannies & Babysitters
- ♥ Home School
- ♥ School Cancelled
- ♥ Parental Mental Health
- ♥ Activities
- ♥ Non Technology Ideas/Games
- ♥ Coparenting With Friends/Neighbors
- ♥ COVID-19 Social Bubble
- ♥ Schooling For Special Needs
- ♥ Online Learning
- ♥ Kids Mental Health
- ♥ Quarantine Questions/Issues
- ♥ And More....

Flip over to the second page to learn from some FAQs >

# Backup Care during COVID-19 FAQs

## Can Cariloop help my employees find daycares or backup care facilities?

**YES.** Our Coaches can help your employees find the right childcare support by exploring every possible care option while helping manage comfort levels with options along the way.

## Can Cariloop help vet those facilities, especially as it relates to COVID-19?

**YES.** As COVID-19 continues to evolve, our Coaches will get all the basic information the member will need and ask any custom questions that may be relevant to their situation, including getting information on facilities' processes for mitigating risk of exposure as well as their cleaning, screening and drop-off protocols.

Our Coaches will call the facilities, verify their hours and availability, review staff ratios, ask about overtime fees, review their licensure and applicable surveys, and much more.

## If employees are worried about sending their child to a daycare provider or have someone come into the house, how can Cariloop help?

Whether it's working from home and needing resources to keep kids engaged during work hours or providing alternative options to traditional childcare, Coaches will customize resources to fit parents' specific situations and comfort levels, and the Coaches can also provide information on how facilities and in-home providers are mitigating risk factors and ensuring safety.

## If those facilities are closed or not admitting new kids, how can Cariloop help?

After understanding parents' specific situations, needs, and comfort levels, our Coaches will work to find resources that meet those needs and provide parents with the best alternative options to traditional child care tailored to fit their families.

## Can Cariloop help working parents with homeschooling in the fall?

**YES.** Our Coaches can help find and share resources for parents working from home, independent activity ideas for children during the day, in-home education tips and supplemental resources, time management tips, etc.

## How can Cariloop help alleviate parents' stress with kids being at home?

Our Coaches will first listen in order to understand the sources of that stress and then provide resources and strategies to help alleviate it. Whether that comes from providing answers to particular questions or options to address specific needs, our Coaches will be there to walk through whatever scenario is presented--altering the plan of care as needed along the way.